

DELIVERING TOTAL TECHNOLOGY SOLUTIONS *through extraordinary service*

Scalable Enterprise Outsourcing Services

- IBM OS/400, Unisys OS/2200, MCP
- Unix & Windows Server

e-Application Hosting

- Messaging & Collaboration
- Knowledge & Document Management
- CRM, Financials & Accounting
- Asset Maintenance & Tracking

e-Application Design, Development & Deployment

- JDE, Lotus, Microsoft, Oracle, Unisys

Managed Solutions

- Comprehensive Helpdesk Services
- Networking and Security Management
- Remote Printing Solutions

Technical Solutions

- Hardware Installation & Maintenance Services
- Migration & Conversion Services
- Network Design & Deployment

Hardware Solutions

- IBM, EMC, STK, HP, Unisys, Cisco, Sun Reseller
- Enterprise SAN & NAS Technology Solution Centre
- Integration, upgrading, staging and testing

IT Lifecycle Planning and Financing

Professional, Educational & Consulting Services

There's only one reason to outsource - productivity! To be most competitive, your business needs to process information quickly and reliably. However, maintaining an in-house data center is both time-consuming and expensive. Chances are, you do not want to be in the information management business. So why not turn your information technology (IT) needs over to the experts, and increase your focus on what you do best while saving substantial and valuable IT budget money?

At Concept, outsourcing is not a sideline; it's a core business. Whatever the information management requirements are of your organization, our outsourcing services can help. Mandated to keeping critical information flowing throughout your organization, you'll benefit from our expertise through:

- Reduced and streamlined IT costs
- Eliminate costly license & lease agreement renewals
- Reduce capital-intensive IT investments
- Data center consolidation & integration
- Resource planning and optimization
- Data security, network management and operations
- Secure facility infrastructure, UPS, generator
- 24x7x365 operations and helpdesk support

With Concept as your IT partner, you'll always have access to the newest technology, without the expense of investing your own resources. We also realize that your IT requirements are as individual as your organization, that's why your personal project leader will work with you to customize a solution that will meet the needs of your business today, and grow with you tomorrow. Ultimately, you'll enjoy the finest and most service-oriented operations environment in the industry that is totally committed on processing data securely, efficiently and cost-effectively.

At Concept, information technology is what we do best. For almost 20 years, we've been entrusted with the IT needs of some of the world's largest corporations in 24 countries and are well known for our unequalled high-level of service and commitment ... instilling complete customer confidence. We work extremely hard to satisfy the needs of our customers, which is why they recognize our special ability to improve their efficiency and save them money while delivering technology solutions *through extraordinary service*. For more information contact us at:

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